

Circumstances in which a refund will be granted include:

- In the unlikely event that Underground Training and/or its subsidiary, The Mining Coach are unable to deliver the course/s as purchased, participants will be issued with a full refund.
- If excess money has been paid than is shown on the relevant invoice.

Circumstances in which a refund will NOT be granted include:

- Customer change of mind.
- Incorrect choice when purchasing
- Change of circumstances.
- Financial hardship
- Inability or unwillingness to comply with the requirements of a course, this includes use of required minimum computer system requirements in order to access course content.

Refunds requested by students outside the above reasons will be assessed by Underground Training on a case by case basis and said request must be received in writing within 7 days of purchase. All requests in writing for refund should be directed to admin@undergroundtraining.com.au.

Course 3		
SERVICE CREW UNDERGROUND		
Module 1	<p><u>Extending the services in an underground mine</u></p> <p><i>-Review of the procedures for installing services (air & water) within an underground mine.</i></p>	<p>3.1.1 – Extending the services 3.1.2 – Poly Joiners 3.1.3 – Joining poly using the “Tap-in” method 3.1.4 – Joining poly using the “Screw-in” method 3.1.5 – Working smart in the basket</p>
Module 2	<p><u>Extending the power in an underground mine</u></p> <p><i>- Review of the procedures for installation of power services for equipment within an underground mine.</i></p>	<p>3.2.1 – Moving the power forward 3.2.1 – Removing the power</p>
Module 3	<p><u>Extending the ventilation in an underground mine</u></p> <p><i>- Review of the procedures and types of ventilation for installation within an underground mine.</i></p>	<p>3.3.1 – Ventilation used underground 3.3.2 – Knocker line 3.3.3 – Hanging the ventilation 3.3.4 – Pressurising the vent bag</p>
Module 4	<p><u>Extending Coms and Firing Line</u></p> <p><i>- Review of the procedures for installation of communications and firing infrastructure within an underground mine.</i></p>	<p>3.4.1 – Extending the coms 3.4.2 – Extending the firing line 3.4.3 – Twitching the firing line</p>
Module 5	<p><u>Using the IT with Service Crew</u></p> <p><i>-.The importance the IT (Integrated Tool Carrier) plays in assisting service crew in installation and maintenance of services within and underground mine as well as its use during charge-up.</i></p>	<p>3.5.1 – The IT and its different uses 3.5.2 – Using the IT when working with Service Crew 3.5.3 – Using the IT when working with Charge Up</p>
Module 6	<p><u>The Attachments used with the IT</u></p> <p><i>- A descriptive look at the different and varied attachments used with the IT and their uses.</i></p>	<p>3.6.1 – Connecting the IT attachments 3.6.2 – The various IT attachments used</p>

Course 4 TRUCK OPERATION UNDERGROUND		
Module 1	<p><u>How to operate an articulated underground truck</u></p> <p>- A look at the workings of an articulated dump truck underground and its safe operation.</p>	<p>4.1.1 – Operating a truck 4.1.2 – Steering articulated trucks 4.1.3 – Focus points when turning 4.1.4 – General Focus Points 4.1.5 – Position of the truck 4.1.6 – The retarder 4.1.7 – Turning the truck 4.1.8 – Reversing the truck 4.1.9 – Reversing on the blind side 4.1.10 – Operating a truck smoothly</p>
Module 2	<p><u>Driving up and down the decline</u></p> <p>- The tricks and tips to driving an articulated underground truck whilst loaded and unloaded up and down the decline.</p>	<p>4.2.1 – Driving down the decline 4.2.1 – Taking the corners going down the decline 4.2.3 – Buckets in the truck 4.2.4 – Driving up the decline 4.2.5 – Roll the roads in 4.2.6 – Taking the corners going up the decline</p>
Module 3	<p><u>Getting the load</u></p> <p>- An in-depth view of the procedures involved in loading an underground articulated truck.</p>	<p>4.3.1 – Steps involved in getting a load 4.3.2 – Loading bays 4.3.3 – Loading the truck 4.3.4 – Tips when loading the truck</p>
Module 4	<p><u>Dumping the load</u></p> <p>- An in-depth view of the procedures involved in unloading an underground articulated truck.</p>	<p>4.4.1 – Dumping the load 4.4.2 – Paddock dumping 4.4.3 – Dumping waste material 4.4.4 – Tipping over an edge 4.4.5 – why do we need the bund? 4.4.6 – Small Bunds</p>